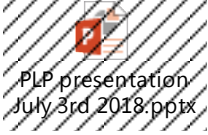




Notes from meeting

(List of attendees & apologies at Appendix)

1	Welcome	Actions
2	<p>Introduction</p> <p>The action notes from March 2017 meeting were agreed, apart from some minor wording changes, as an accurate reflection of the event's discussion.</p> <p>2 actions from those notes were:</p> <p>Sandra advised that we gathered comprehensive information from the benchmarking exercise with the 4 other local authorities who are already Universal Credit full service.</p> <p>Gerry advised that he has held meetings with 3 out of the 4 workstreams (Child Poverty, Employment and Skills and Welfare Reform) to ensure that members of the Community Activist Panel are included in decision making process. All stream leads are aware of the significance of including the CAP members and potentially the wider community groups when developing or amending processes.</p> <p>There is no lead yet for the Housing Workstream.</p> <p>Sandra added that the council made a decision on the 28th June 2018 to increase the value of the School Clothing Grant from £52 to £110 per child. This will be effective from this school year and will impact on 28,000 children in the city.</p>	
3	<p>Introduction to Martin Booth, newly appointed Director of Financial Services</p> <p>Martin gave a brief history of his career in the council and as part of his new role and responsibilities as Executive Director of Financial Services for Glasgow City Council emphasised his commitment to reduce poverty and inequality in Glasgow.</p>	

<p>4</p>	<p>Presentation by Rosie Ilett, Child Poverty Co-Ordinator.</p> <p>Rosie presented an overview of the Glasgow Child Poverty Local Action Plan (slides attached).</p> <p>Rosie was asked if there was one thing that the council could do to reduce Child Poverty what would it be?</p> <p>Rosie responded that it would be beneficial if all front line services staff were aware of poverty issues and empathetic to the customer and have the ability and knowledge to refer the customer to the appropriate support service.</p> <p>Other points raised were:</p> <ul style="list-style-type: none"> • Rosie advised that she was aware of the “Get Heard Scotland” and has been working with the Poverty Alliance. • She also advised that she is involved in a specific community engagement programme on Child Poverty in the Calton. • Brian Scott asked that consideration is given to children with disabilities and the additional costs related • Sandra added that she was working with Sonya Scott on the potential to introduce benefit/money advisors in health venues • Shaw added that there were opportunities to reduce child poverty through the Community Empowerment Act by the community helping to design mainstream services to meet their local needs. 	 <p>PLP presentation July 3rd 2018.pptx</p>
<p>5</p>	<p>CAP Update</p> <p>David Ramsay presented the CAP Newsletter, a copy of which is attached.</p> <p>Innocent Jakisa provided further updates from CAP:</p> <p>CAP members have designed a questionnaire that they will use to capture members of their communities knowledge of poverty and potential for recruiting new members.</p> <p>A number of the members will be attending citywide events such as the Easterhouse Fun Day and the European Championship, from tickets donated by the council for their efforts on tackling poverty.</p> <p>A meeting has been arranged to discuss the CAP’s concerns over their interaction with Workstream Leads.</p>	 <p>Cap_Newsletter_Jul y_2018.pdf</p>

<p>6</p>	<p>Presentation by Jim Wilson on the Summer Holiday Programme.</p> <p>Jim provided a high level overview of this summer's holiday programme. Funding was provided by the council and it was agreed that local organisations would bid for the funding to provide activities and food to local young people in their area, so far it's estimated that 16,500 young people will be served by this programme.</p> <p>Jim has agreed to bring the findings from the programme back to the PLP at a future date.</p> <p>Hilda Campbell from COPE stated that one of the biggest stresses for parents is getting child care for their children over the summer holiday period and the business community needs to show some appreciation of this issue and allow some flexibility.</p>	
<p>7</p>	<p>Update on the forthcoming GDA Disability Benefits take up campaign – Brain Scott and Andy White</p> <p>Brian advised the members that the Welfare Rights Officer, who will work specifically on GDA members behalf, has been agreed with Andy and will be in post as soon as practicable.</p> <p>Andy advised that marketing materials are under design and will be available to GDA soon for approval.</p> <p>Brian asked members to consider a suitable name for the take up campaign and notify him.</p>	
<p>8</p>	<p>Update on the Universal Credit service provider events – Sandra McDermott and Gerry Quinn</p> <p>Sandra advised that the events and processes described in the attached report to the City Administration Committee were only the start of this extensive piece of work and further mapping of the services available and identification of gaps in provision was still under development.</p> <p>Eight service provider events were held in the jobcentre catchment areas. Service user engagement sessions with One Parent Families Scotland, CAP, the ROMA community, homeless and with the GDA have also been held to understand their level of knowledge of UC and gauge their ability to claim UC online. We also have meetings planned with GAMH, other BME groups and with other specialist groups who have declared an interest.</p>	 <p>CAC Report.pdf</p>

	<p>Our benchmarking with 4 local authorities who have already gone UC full service highlighted increases in rent arrears, increases in welfare fund applications, increases in discretionary housing payment applications and increase use of foodbanks.</p> <p>Our task will be to mitigate against these increases, while also measuring other factors such as; take up of digital training courses, referrals to Jobs and Business Glasgow for training and employment opportunities, number of bank accounts opened and gathering the publics' understanding of their readiness for UC.</p> <p>Communications will be a huge factor in the readiness for UC. A website, telephone service and communications will all form part of the overall comms for UC. Community groups, partners and CAP will be included in the development of Comms.</p> <p>David Ramsay advised CAP can support taking key messages re UC into difficult to reach areas.</p> <p>Hilda from COPE offered to support development of the communications around this from the community perspective.</p>	<p>DR/GQ</p> <p>HC/GQ</p>
<p>9</p>	<p>AOB:</p> <ul style="list-style-type: none"> • Val McGrory (DWP) offered to meet ant of the PLP member organisations to discuss Universal Credit and their concerns. Val's contact email is VALERIE.MCGRORY@DWP.GSI.GOV.UK • David Maxwell, Volunteer Glasgow, advised that there are a number of volunteers available looking for opportunities to support the community. <p>Next meeting: 27th November 2018</p> <p>Venue to be confirmed</p>	

Appendix

In attendance (alpha order)

Name	Title/service/department
Andy White	Glasgow City Council
Annie McMillan	CAP
Bernard Rospendowski	CAP
Brian Scott	Glasgow Disability Alliance
David Ramsay	Glasgow Homelessness Network (GHN)
David Maxwell	Volunteer Glasgow
Florence O'Hale	CAP
Gerry Quinn	Glasgow City Council
Gillian Evans	Glasgow City Council
Helen O'Brien	CAP member
Hilda Campbell	COPE Scotland
Innocent Jakisa	CAP
Jim Wilson	Glasgow City Council
Liz Willis	Parkhead CAB
Martin Booth	Glasgow City Council
Maureen Mulvey	Glasgow City Council
Rosie Ilett	CPAG in Scotland
Robert Docherty	NG Homes
Russell Jones	GCPH
Sandra McDermott	Glasgow City Council
Sharon Thomson	Glasgow City Council
Shaw Anderson	Glasgow City Council
Shona Stephen	Queens Cross Housing
Val McGrory	DWP
Steven Andrew	CAP

Apologies

Name	Title/service/department
Alison McCrae	Glasgow City Council
Carol Tannahill	GCPH
Councillor Allan Gow	City Treasurer
Donna Henderson	CAP
Fiona Moss	Greater Glasgow & Clyde NHS
Gary Peters	CAP
Hisashi Kuboyama	Federation of Small Business
Kim Murphy	Glasgow City Council
Latiff McLean	Glasgow City Council
Linda De Caestecker	Director of Public Health
Linda Pople	OPFS
Maureen Adamson	CAP
Michael Igoe	CAP
Peter Kelly	Poverty Alliance
Stuart Patrick	Chamber of Commerce
Tressa Burke	Glasgow Disability Alliance